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*The World is Flat – A Brief History of the 21<sup>st</sup> Century* - Thomas L. Friedman, Farrar, Straus & Giroux Publishers, Copyright April 2005

*The World is Flat, Hot and Crowded – Why we need a Green Revolution and How it can Renew America* - Thomas L. Friedman, Farrar, Straus & Giroux Publishers, Copyright April 2008

### Some suggested readings from faculty presentations

#### On Culture and EA

*Organizational Culture and Leadership* - Schein, Edgar,

*Organizational Culture: Mapping the Terrain*, Martin, Joanne

*Apollo, Challenger, Columbia: The Decline of the Space Program - A study in Organizational Communication* Tompkins, Phillip

*Process and Data Modeling* - Hunt, V. Danial

*Process Mapping: How to Reengineer Your Business Processes*- Burlton, Roger

*Business Process Management: Profiting From Process* -Simsion, Graeme and Witt

*Data Modeling Essentials* - Graham,

*Performance Measurement*- Kaplan, Robert and Norton, David;

*The Balanced Scorecard: Translating Strategy into Action* - Senge, Peter

*The Fifth Discipline: The Art & Practice of The Learning Organization*

*Systems Engineering and Architecting*- Scherer, William and Gibson, William,

*How to Do Systems Analysis* -Maier, Mark and Rehtin, Eberhardt

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#### IRS Case Study

**Modernizing America's Tax Agency (2000)-**

<http://www.1040.com/New1040/pdfs/1999/Federal/Pubs/P3349.PDF>

**IRS IT Modernization Vision & Strategy**

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**IRS e-Strategy for Growth**

<http://www.irs.gov/pub/irs-pdf/p3187.pdf>

**IRS Taxpayer Assistance Blueprint**

**Phase I:** <http://www.irs.gov/pub/irs-pdf/p4525.pdf>

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**Phase II:** <http://www.irs.gov/pub/irs-pdf/p4579.pdf>

***IRS Strategic Plan***

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***Treasury Strategic Plan-*** <http://www.treas.gov/offices/management/budget/strategic-plan/2007-2012/strategic-plan2007-2012.pdf>

***The Toyota Product Development System*** – James M. Morgan and Jeffrey K. Liker

***Detailed examination of 12 principles for Lean product development***

<http://books.google.com/books?id=rQxkt7jDRH8C&dq=&pg=PP1&ots=DXW0L7tc6e&sig=s-QkmwfcDSHmxhrcDjDRpRuir10&prev=>

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***Service Oriented Architecture for Dummies*** – Judith Hurwitz, Robin Bloor, Carol Baroudi & Marcia Kaufman